



EUROPE FOR CITIZENS

Democratic engagement and civic participation sub-programme

FINAL REPORT form

Programme	EUROPE FOR CITIZENS
Sub-Programme	Democratic engagement and civic participation
Action	Network of Towns
Sub-Action	N/A
Call for Proposal	Programme Guide 2017
Project number	588195-CITIZ-1-2017-1-BE-CITIZ-NT
Agreement/decision number	20171323
Project Title	Crossroad of the Regions - fostering involvement of all citizens in local life to Improve Social COhesion
Language used to complete the form	

Contractual data

Dates and Beneficiaries

Dates

Project Start: 01/09/2017	Project End: 31/08/2019
Activities Start: 01/09/2017	Activities End: 31/08/2019
Project Duration(months): 24	

Beneficiary Data

Role	PIC	Name	Country
Coordinating Organization / Beneficiary	938751936	COMMUNE D'ETTERBEEK	Belgium
Management Contact Person	938751936	COMMUNE D'ETTERBEEK	Belgium

Legal Representative

Organisation Legal Address

Name: COMMUNE D'ETTERBEEK	
Street: AVENUE D AUDERGHEM 113	
Post Code: 1040	City: BRUXELLES
Country: Belgium	

Department

Name:	
Street: av. d'Auderghem 113	
Post Code: 1040	City: ETTERBEEK
Country: Belgium	
Local Address:	
Internet site: www.etterbeek.be	

Contact

Title: Mr.	Function: Town secretary
------------	--------------------------

Name Christian
Phone Number 1: +3226272309

Fax Number:

Email: cdebaty@etterbeek.irisnet.be

Last Name: Debaty

Phone Number 2:

Mobile Number:

Contact Person

Organisation Legal Address

Name: COMMUNE D'ETTERBEEK

Street: AVENUE D AUDERGHEM 113

Post Code: 1040

City: BRUXELLES

Country: Belgium

Department

Name: Department Contrat Quartier Durable

Street: av. d'Auderghem 113

Post Code: 1040

City: ETTERBEEK

Country: Belgium

Local Address:

Internet site: www.etterbeek.be

Contact

Title: Mr.

Function: Head of Department

Name: Jean-Francois

Last Name: Maljean

Phone Number 1: +3226495103

Phone Number 2: +32497599891

Fax Number:

Mobile Number:

Email: jmaljean@etterbeek.irisnet.be

Implemented Activities

Short description of the project's results in English, French or German

English - 1	<p>The CRISCO project gathered 10 partners from all over Europe: Belgium, France, Italy, Denmark, The Netherlands, Lithuania, Slovenia, Latvia, Albania, Estonia.</p> <p>Most participants in the network are towns with a diversified population tending to form separate socio-demographic groups, not enough involved in local life, sometimes at the expense of social cohesion.</p> <p>Reasons for this weak local integration are diverse and we identified 4 on which the project focused ("project themes"):</p> <ul style="list-style-type: none">- Cultural and social barriers- Prejudices and precarious individual situations- Communication (language) barriers- Lack of (public) places for inclusion activities <p>With a view to foster social cohesion and mutual understanding, our target public was not a specific category of population ("community-based approach") but the local population as a whole in a town (district or suburb) with a diversified demographic profile, including the natives, expats, newly arrived migrants, precarious and vulnerable categories ("land-based approach").</p> <p>During the project, the 10 CRISCO partners have each:</p> <ul style="list-style-type: none">- Set up a well-balanced Local Panel of Stakeholders (LPS), composed of citizens or citizens' organizations, non-profit and civil society organizations, as well as experts, officials and local authorities, to experiment and review their local integration initiatives, in order to:- Share their local experience and exchange good practices with the rest of the network, particularly at the 4 CRISCO thematic transnational meetings, with a view to:- Gain experience and share the main common findings and recommendations with a larger audience. <p>Each partner sent a delegation to attend and take actively part in each of the 4 CRISCO transnational meetings. These delegations were composed of motivated local representatives, preferably members of the Local Panel of Stakeholders, including local NGOs and simple citizens.</p> <p>After the transnational events, each partner took advantage of the good practices and lessons learned to further experiment, enrich or adapt (new or existing) local integration initiatives.</p> <p>Beside the transnational events, CRISCO partners took also part in CRISCO bilateral meetings. On different occasions, representatives of a partner visited the local process of another partner. Bilateral missions were an important part of the project, because they were more customized and very inspiring beside the four main transnational events.</p>
-------------	---

Description

Impact and Citizen Involvement

During the project, citizens' involvement was ensured by the fact that each partner town maintained a Local Panel of Stakeholders (LPS), which included citizens or citizens' organizations, as well as non-profit and civil society organizations, to experiment and review their local integration initiatives.

CRISCO local activities took many different forms: debates, workshops, in-field visits, cultural events, etc.

In total, the local processes in the 10 CRISCO cities have generated around 70 events, gathering more than 1700 people (direct + indirect participants).

These different initiatives and activities allowed each CRISCO city to build or consolidate progressively a network of citizens and local associations willing to contribute more actively to the intercultural integration in their neighborhood.

Many linkages created or consolidated during CRISCO will, one way or another, be maintained in the long term, improving cooperation between stakeholders at local level, but also bilaterally among CRISCO partners.

For a number of towns and citizens, CRISCO was their first international experience and they took advantage of this enlarged perspective to learn good practices and reconsider their own views on multicultural integration.

Thanks to multiplying effects ensured by digital and conventional dissemination, the impact of CRISCO shall be larger than the 10 partner cities and should reach a large number of stakeholders (cities, NGOs, citizens organization) having a similar profile and acting in the same field of activities.

Direct testimonies/stories from participants collected during the events.

The Municipality of Bassano del Grappa is particularly active considering the dimension of the city that counts 43.350 people. I was impressed by the results of the Dance Well classes not only for the social inclusion aspects but also for the beauty of the sessions. I would appreciate if the Etterbeek Municipality could be inspired by some examples proposing activities for young and not only for retired citizens.

Laura Cascone (Belgium) after her participation in the CIRSCO meeting in Bassano

This CRISCO dinner at our home in Etterbeek was really a good exchange and friendly time. My wife was really happy to see compatriots from Latvia. They came from the east, which is not her side. But, she has family there. They invited us to their area (Rezekne). We proposed to host them again if they are passing by our capital.

One of the dinner hosts at private homes, CRISCO meeting, Brussels, June 2019

It has been a great experience for me. First time in my life I participated in an international project. I was a part of the local community group which explored the situation of the immigrants in Latvia. Some of us went to the meetings in other countries and met similar and different people and talked to each other. I understand that foreign languages are necessary; they help us to see the absolutely new world. Thanks to the organizers!

Diana Selecka (Latvia)

The participants in the workshop (only women) understood very well the deal: they wrote in Arabic, in Armenian, in Chinese and were self-translated by google translate! Ingenious, isn't it? A creative writing workshop is not indeed a French course... Here, provided that a text is written (no matter the length or the language), everything is allowed, we are in absolute freedom :-)

Tina (Belgium), facilitator of a writing workshop conducted in Etterbeek as part of CRISCO

Thanks to CRISCO we gained knowledge about nice ideas like the garden of butterflies (Vejle) and the dance well class (Bassano). We are grateful of the dinner experience at the local private homes during the meetings in Vejle and Brussels. These creative ideas gave us another perspective on our city and activities we are doing here.

Anonymous from Estonia

During the CRISCO workshops in Brussels I had the chance to discover a wide palette of projects focused on inclusiveness, of which I would like to mention the re-appropriation of abandoned sites/buildings (Toestand project in Brussels) and of UNESCO heritage sites (Villa Angaran San Giuseppe project in Bassano del Grappa - Italy). Using these buildings as (ephemeral) community spaces wonderfully enables citizens to have a voice in their community, to be heard and serves to promote the importance of both citizen involvement and of taking care of these sites. Overall each and every project presented during the CRISCO event in Brussels has as a main goal citizen involvement and diversity in all its forms, which is truly encouraging given current socio-political instabilities. I truly wish there was more visibility of such projects among the general public, so that more actors join and contribute to the disseminating of these values which are more important now than ever: understanding each other, working together and not against each other, celebrating diversity and ensuring equal opportunities to all.

Kristina Iancu (France)

Key message(s) of citizens involved in the project

For me, CRISCO is above all an encounter with inspiring and innovative people and projects that have pushed me further into my limits both professionally and personally; the exchanges, debates and discoveries shared with the other participants have indeed invited me to rethink social inclusion from a broader perspective, and to question myself on everything that is not yet inclusive in my external environment, but above all in my internal space. Participating in the CRISCO event therefore opened new doors, perspectives, a new network and once again confirmed to me the importance of being nourished by diversity to continue to move forward. Thanks to the whole team.

Samia Lyamouri (France)

The CRISCO project for me represented an opportunity to reconsider what inclusion means and when we can think that something is really inclusive or not! I had the wonderful opportunity to discover the partner's best practices and to reuse them in my home town and in my association. Moreover, the network that we created in our local panels is already a little drop in the ocean that day by day is changing things and creating new strategies to make the world more inclusive!

Giulio Farronato (Italy)

Description of implemented activities

During the project, the 10 CRISCO partners have each:

- Set up a well-balanced Local Panel of Stakeholders (LPS), composed of citizens or citizens' organizations, non-profit and civil society organizations, as well as experts, officials and local authorities, to experiment and review their local integration initiatives, in order to:
- Share their local experience and exchange good practices with the rest of the network, particularly at the 4 CRISCO thematic transnational meetings, with a view to:
- Gain experience and share the main common findings and recommendations with a larger audience.

The Local Panels of Stakeholders (LPS) were created from scratch or built on the existing local networks of stakeholders for each partner. All partners ensured that their LPS remained motivated, active, large enough and well balanced.

Local activities were of two main types:

- Reflexion: debates, workshops, in-field visits, review of existing local initiatives (including interviews or questionnaires), invitation of external experts, etc.
- Action: launch, activate, enrich or adapt (new or existing) local integration initiatives

In total, the local processes in the 10 CRISCO cities have generated around 70 events (conferences, debates, workshops, social get-together, etc.), gathering more than 1700 people (direct + indirect participants).

Based on the local reflexion and actions undertaken during the last months, the CRISCO partners prepared their contribution to the 4 successive CRISCO transnational meetings (reports, PowerPoints presentations, video clips, testimonies...).

Each partner sent a delegation to attend and take actively part in the transnational meetings. These delegations of 5-6 people per partner were composed of motivated local representatives, preferably members of the Local Panel of Stakeholders, including local NGOs and simple citizens.

The CRISCO transnational events were as follows:

- Bassano del Grappa (Italy), March 2018, theme « Cultural and social barriers to integration »
- Strasbourg (France), Sept. 2018, theme « Prejudices and precarious individual situations »
- Vejle (Denmark), Jan. 2019, theme « Communication (language) barriers to integration »
- Etterbeek (Belgium), June 2019, theme « Lack of (public) places for inclusion activities »

The transnational events comprised activities such as:

- Public event(s) / plenary session(s) with presentations open to the larger local community
- Cross-fertilizing activities, such as workshops, using participatory methods
- In-field visits to showcase local integration initiatives of the host partner
- For the CRISCO members only: one Steering Committee and working sessions

In total, the 4 CRISCO transnational events have gathered 177 international participants and more than 200 local participants (direct + indirect).

After the transnational events, each partner took advantage of the good practices and lessons learned to further experiment, enrich or adapt (new or existing) local integration initiatives.

Beside the transnational events, CRISCO partners took also part in CRISCO bilateral meetings. On different occasions, representatives of a partner visited the local process of another partner. Bilateral missions were an important part of the project, because they were more customized and very inspiring beside the four main transnational events.

In total, the CRISCO bilateral missions (which are formally part of the local processes) have gathered 23 international participants and almost 50 local participants (direct + indirect).

Changes in relation of the original application

None.

Dissemination and visibility of your project

All CRISCO partners were actively involved in the dissemination process, taking different forms:

1. Between local stakeholders, communities and citizens within the CRISCO towns:

Each CRISCO participant established a Local Panel of Stakeholders (LPS) with citizens or citizens' organizations, non-profit and civil society organizations, as well as experts, officials and local authorities.

All categories of members in the different LPSs took part actively in the project, including participation in the transnational meetings. This active involvement contributed to their empowerment and their capacity to disseminate new ideas and good practices in their neighborhood at local level.

2. Between project partners:

All along the project and more intensively during the 4 transnational events, CRISCO partners had the occasion to share views and to deepen their mutual understanding on different themes relating to the issue of social cohesion between local communities of different origins living together.

3. Different communication means and mechanisms were activated to reach a wider audience beyond the towns directly involved in the project:

- A CRISCO website (<http://www.criscoeurope.eu/crisco/>), with many information publicly available
- A CRISCO logo
- Efforts have been made to ensure visibility of CRISCO in meetings and events with broader audiences such as the European Week of Regions and Cities 2018 (Session "How to Support the Participation of EU Mobile Citizens in Local Communities", Thursday 11 October 2018 – "Participation of Mobile Citizens in Etterbeek", by Mr JF Maljean)
- CRISCO was showcased in the local press and partners' newsletters and websites. For instance, project-related information was regularly published in ALDA's newsletter which monthly reaches thousands of subscribers
- ALDA has more than 200 members in 40 countries Europa-wide and this network contributed to the dissemination of CRISCO

Visibility of the Europe for Citizens Programme

The logo of the Europe for Citizens Programme was included in all public digital and paper publications of the CRISCO project.

The Programme was explained in more detail in the PowerPoint presentation of the CRISCO project, that was given at least 10 times during the project duration.

Additional information

None.

Statistics

Direct Participants

Name of Organisation/municipality	Country	Participants by target group			Disadvantaged participants	Women	Men	Total
		below 30	30-65	above 65				
COMMUNE D'ETTERBEEK	Belgium	36	36	36	5	54	54	108
ASSOCIATION DES AGENCES DE LA DEMOCRATIE LOCALE	France	32	30	30	4	46	46	92
COMUNE DI BASSANO DEL GRAPPA	Italy	32	30	30	4	46	46	92
VIDENSCENTER FOR INTEGRATION	Denmark	32	30	30	4	46	46	92
GEMEENTE DELFT	Netherlands	14	14	13	2	21	20	41
JONAVOS RAJONO SAVIVALDYBES ADMINISTRACIJA	Lithuania	14	14	13	2	21	20	41
MESTNA OBCINA NOVO MESTO	Slovenia	14	14	13	2	21	20	41
REZEKNES NOVADA PASVALDIBA	Latvia	14	14	13	2	21	20	41
Bashkia Vlorë	Albania	14	14	13	2	21	20	41
TARTU LINN	Estonia	14	14	13	2	21	20	41
		216	210	204	29	318	312	630

Indirect Participants

Indirect Participants

Number of indirect participants	2 000
---------------------------------	-------

Other information

Activities of the project

Project start date	01/09/2017
Project end date	31/08/2019

Venues of the activities

Venue of the activities	
Country	City
Belgium	Etterbeek (Brussels)
France	Strasbourg
Italy	Bassano del Grappa

Denmark	Vejle
Netherlands	Delft
Lithuania	Jonava
Slovenia	Novo mesto
Latvia	Rezekne
Albania	Vlora
Estonia	Tartu

WebSite Address

Website address	https://www.etterbeek.be/nos-services/europe/crisco-project-final-report
-----------------	---

Citizens' understanding of the EU

To which extent have the project's activities increased citizens' understanding of the EU?	Good
Please give an example	<p>"As a normal citizen, taking part in the CRISCO project was a real challenge for me. It gave me a wider look of what is happening in Europe and in my country. CRISCO gave me the opportunity to meet so many interesting, intelligent and hard-working people. I have gained knowledge and experience by working in a field in which I was not an expert. I hope to be able to expand my experience and get to be a part of the many local projects in my city."</p> <p>Paula Lahad</p>

Short description check

<input checked="" type="checkbox"/> <p>I hereby confirm that the information provided under the "Short description of the project's results" is written in EN, DE or FR and clearly indicates the main results/achievements of the project, topics covered, countries involved; number of direct/indirect participants. I am aware that this information can be used for publication purposes.</p>
--

Financial Sheet

Final Grant Requested

Item	Contractual	Declared
Executive Agency - EACEA	150 000,00	150 000,00
Total:	150 000,00	150 000,00

Draft

Attachments

Type of File	Name of the File
Declaration on Honour	
Financial Final Report - Grant calculation sheet	Final budget calculation sheet project CRISCO 588195.xlsx
Project's pictures (if you could summarize the project in 3 pictures what those would be?). Please note that these pictures might be used for publication purposes - picture 1	20180314_165129.jpg
picture 2	20180927_122642.jpg
picture 3	20190122_141539.jpg